



**Your Apartments:
Before and After**
LOOK INSIDE

A Newsletter for Page Mill Properties Residents in East Palo Alto
December 2007 • Issue 3

East Palo Alto Beat Updates

You Are Invited

Next Police Beat Meeting

Beat Four

Date: Thursday, December 20th, 2007

Time: 6:30 - 8:00 p.m.

Location: 466 E. O'Keefe Street, East Palo Alto

Important Numbers

- **Have questions or service requests?** Please contact your on-site property manager.
- **Have an emergency maintenance request?** Please call (650) 924-0319.
- **Have a life-threatening emergency?** Please call 911.
- **Have a friend or relative who would like to live in our community?** Please call our Leasing Office at (650) 444-9752.
- **Have questions about your rental agreement?** Please call Community Legal Services at (650) 853-1600.

Who We Are

Page Mill Property Services

5 Newell Ct., East Palo Alto, CA 94303

Phone: (650) 324-6180

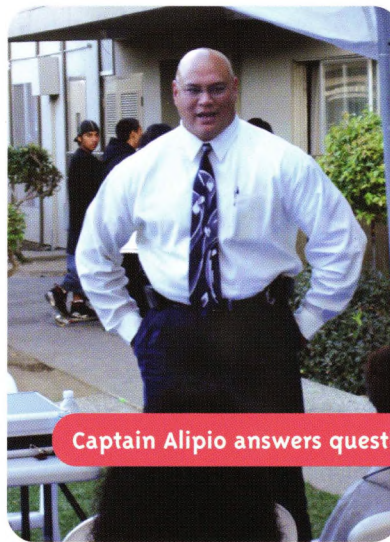
Fax: (650) 324-1202

Office Hours:

Monday-Friday 8:30 a.m. to 5:00 p.m.

Saturday 10:00 a.m. to 4:00 p.m.

Closed Sundays



Captain Alipio answers questions from the audience.

The East Palo Alto Police Department would like to **thank you** for your ongoing participation in the community Beat Meetings, Neighborhood Watch Groups, and for your ongoing concern for the quality of life in East Palo Alto. At the recent Beat meetings, Area One Captain Tom Alipio and Beat Four Team Leader Sergeant Barberini gave an overview of crime statistics for the months of July,

August and September 2007 reporting that

crime has generally continued to drop in the Beat Four Area. Page Mill Properties

is pleased to host the Beat Four Meetings in your neighborhood, and we encourage you to attend the next Beat Four Meeting on Thursday, December 20th at the Saint Mark's Missionary Baptist Church located at 330 Donohoe Street.

The December meeting will include a **Holiday Party** with refreshments and gifts for the children in attendance. We are also excited to announce that the Beat Meetings are now being translated into Spanish. Please let us know at the meeting if you are interested in using this new feature, and we will provide the communication equipment for you.



Sergeant Barberini discusses crime statistics.

Voluntary Seismic Retrofit Program

As part of the Capital Improvement Program, Page Mill is implementing a Voluntary Seismic Retrofit Program at select properties to improve safety by structurally reinforcing buildings to resist earthquakes, using moment frames.

What is a "moment frame"? The photo simulation at right allows you to see what a moment frame will look like once it is attached to the building at the tuck-under parking garages. Moment frame construction is the simplest and easiest to implement in the least amount of time with the lowest overall impacts.

We will be conducting this program for approximately 25 properties/buildings. We have already submitted plans to the City and obtained the permits to construct steel moment frames for seismic reinforcement.

Construction is anticipated to begin in January 2008.

We will be notifying the residents in advance where this work is being done and ask for your cooperation during the construction. There will be minor inconveniences associated with this and we appreciate your help and understanding as this may impact parking in certain stalls during construction.

As we have mentioned before, we are continuing to conduct safety inspections of the buildings in order to identify potential property and safety upgrades.



The use of a moment frame is indicated in red above to show how existing garages will be upgraded to improve their strength and better prevent damage in events such as earthquakes.

Laundry Room Upgrades

The Capital Improvement Program also includes laundry room upgrades at many of the properties. You may have noticed changes to your laundry room such as cleaning, painting and retiling (see the "Before" and "After" photos for 2001 Manhattan Avenue inside this issue). This work is well underway, but we have more exciting changes planned because the program includes replacing many of the washers and dryers at the properties.



We have purchased approximately 60 new energy-efficient washing machines and 70 new energy-efficient dryers for the properties. The new machines are scheduled to be replaced beginning the first week of December 2007. There will be a temporary

inconvenience while the old machines are removed and the new ones are installed, and we appreciate your understanding while this is taking place. If you should have any questions regarding the schedule for replacement, please contact Silvia Mariscal, our Maintenance Coordinator at (650) 324-6185. Future upgrades will include adding standard security doors and timer locks to make the laundry rooms safer and more secure for your use.